

July 2020

Corporate policy of Bender GmbH & Co. KG

The Bender GmbH & Co. KG, a medium-sized family company and a technological leader for electrical safety products, has committed itself to constant development in the fields of corporate responsibility, quality, environmental protection and energy efficiency. These principles developed by the company members and management are demonstrated in the guidelines and our Code of Conduct and are binding for all company employees.

In order to comply with these high standards, we have developed an integrated management system according to DIN EN 9001, 14001 and 50001 the objective of which is the continuous improvement of our products and processes in terms of quality, environment and energy efficiency.

The executive management makes the necessary resources and information available to achieve the company's strategic and operative goals.

The following guiding principles essentially determine our corporate culture:

Quality

- We win satisfied customers through flawless products and services and through 100 % adherence to delivery dates.
- Our strategic company orientation is market, customer and result-oriented and leads to our goal of market leadership in terms of quality, service and technology.
- In order to achieve our goal of "customer satisfaction", we have established a well-structured sales, production and service system in which customer support and the idea of quality have top priority.
- We pay great attention to training and further education and qualification, because our success is the result of motivated and competent employees. The managers support their employees and act as role models.

- Innovation and creativity are important pillars for the development of new products. In cooperation with our technological partners, universities and customers, we develop new market-driven products in order to achieve the best possible benefits for both sides.
- We support our suppliers and ensure through appropriate selection and evaluation procedures that the suppliers support our quality policy.

Environment and sustainable use of energy

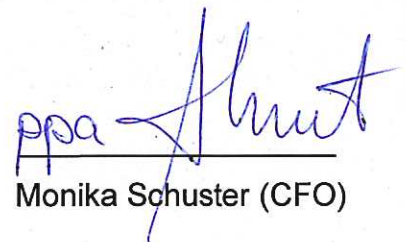
- The primary goal of our environmental management is to minimise the consumption of raw materials and environmental pollution. Through our regular reporting system, we ensure that our environmental goals are met.
- We regularly record and analyse our energy consumption, identify energy saving potentials and have set the goal of reducing specific CO₂ emissions by 40 % from 2017 to 2022.
- We monitor our absolute and specific CO₂ emissions and water consumption to reduce them by 5 % per year.
- When purchasing new equipment and aggregates, we support the purchase of energy-efficient products and services.
- We ensure that all relevant legislation is complied with, by involving all managers, employees and the necessary specialists.
- We handle existing resources with care. When selecting raw materials and supplies, we strive to use environmentally friendly alternatives.
- We encourage our employees to participate in the improvement of the environment/energy performance and motivate them to constantly improve.
- We take precautionary measures in order to guarantee that our employees comply with the high health and safety requirements at their workplaces and thus prevent injuries and illnesses.



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