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Corporate policy of Bender GmbH & Co. KG

Bender GmbH & Co. KG, a technological leader for electrical safety products, is committed to constant development in the fields of social responsibility, quality, environmental protection, and energy efficiency. These principles developed by the shareholders and management are demonstrated in the guidelines and our Code of Conduct and are binding for all company employees.

In order to comply with these high standards, we have developed an integrated management system according to DIN EN ISO 9001, 14001 and 50001 the objective of which is the continuous improvement of our products and processes in terms of quality, environmental and energy efficiency.

The executive management makes the necessary resources and information available to achieve the company's strategic and operational goals.

The following guiding principles essentially determine our corporate culture:

Quality

- We win satisfied customers through flawless products and services and 100 % adherence to delivery dates.
- Our strategic company orientation is market, customer and result-oriented and leads to our goal of market leadership in terms of quality, service and technology.
- In order to achieve our goal of "customer satisfaction", we have established a well-structured sales, production and service system in which customer support and the idea of quality have top priority.
- We pay great attention to training and further education and qualification, because our success is the result of motivated and competent employees. Managers support their employees and act as role models.
- Innovation and creativity are important pillars for the development of new products. In cooperation with our technological partners, universities, and customers, we develop new market-driven products in order to achieve the best possible benefits for both sides.



- Our processes, components and services enable products that comply with measurement and calibration legislation.
- We support our suppliers and ensure through appropriate selection and evaluation procedures that the suppliers support our quality policy.

Environment and sustainable use of energy

- The primary goal of our environmental management system is to minimise the consumption of raw materials and environmental pollution. Through our regular reporting system, we ensure that our environmental goals are met.
- We regularly record and analyse our energy consumption, identify energy saving potentials and have set the goal of continuously reducing specific CO2 emissions.
- We monitor our absolute and specific CO2 emissions and water consumption to reduce them.
- When purchasing new equipment and aggregates, we support the purchase of energy-efficient products and services.
- We ensure that all relevant legislation is complied with, involving all managers, employees and the necessary specialists.
- We handle existing resources with care. When selecting raw materials and supplies, we strive to use environmentally friendly alternatives.
- We encourage our employees to participate in the improvement of the environment/energy performance and motivate them to constantly improve.
- We take precautionary measures to ensure that our employees comply with the high occupational health and safety requirements at their workplaces and thus prevent injuries and illnesses.